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MAR 1 6 2020
KENTUCKY PUBLIC SERVICE COMMISSION

FOR Southwest Franklin County, Kentucky			
	Community, Town or City		
P.S.C.	KY. NO.		
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Farmdale Water District
(Name of Utility)

### RULES AND REGULATIONS

## II. GENERAL RULES AND REGULATIONS

- A. Additional Rules and Regulations. These Rules and Regulations are in addition to the rules of the Kentucky Public Service Commission as of March 1, 1986, and are subject to change at any time, subject to the approval of the Public Service Commission.
  - 1. Meters: Each customer shall be metered individually, i.e. one (1) meter per residence or business. Each customer who has two (2) or more residences on one (1) meter will have the option of installing a meter(s) or paying a minimum monthly charge per residence or business. In the event customers do not respond to the District by accepting one of these options, the District will install the meter.
  - 2. Application for Service. Each prospective customer desiring water service is required to sign the District's Standard Water Service Contract before service is supplied by the District. No service will be installed unless there is a main distribution line existing along the road from which service is requested. If the distance from the water main to the property of the customer is greater than 50 feet, the customer will be required to pay the cost of installing the pipe for the additional footage. A contribution in aid of construction as provided in the Schedules of Rates and Charges must be paid on all new connections to the existing water line. Applications for service connection will not be processed if the applicant is indebted to the District for any reason whatsoever. Extensions to the utilities main shall be in accordance with 807 KAR 5:066, Section 12(2).
  - 3. Discontinuance of Service by the District. District may refuse to connect or may discontinue service for the violation of any of its Rules and Regulations, or for violation of any of the provisions of the Schedules of Rates and Charges, or of the customer service contract. District may discontinue service to customer for the theft of water or the appearance of water theft devices on premises of customer. The District shall not be required to restore service until the customer has complied with all rules and regulations of the Commission and the District has been reimbursed for the estimated amount of the service rendered and for any cost incurred by reason of the Standard Market All discontinuance of services is subject to the Notice Requirements of 807 KAR 5:006, Section 14.

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Farmdale Water District
(Name of Utility)

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- 4. Billing. Bills will be rendered monthly and shall be paid within ten days from the date of bill at the Office of the District. Failure to receive bill will not release customer from payment obligations. Should bill not be paid as above, the District may at any time subsequent to twenty (20) days after the mailing date of the original bill, and at least five (5) days written notice, discontinue service. Should the final date for payment of the bill at the net rates fall on Sunday or holiday, the business day next following the final date will be held as a day of grace for delivery of payment.
- 5. Deposits. This utility has an equal deposit policy. A deposit is required from every customer. Residential and Commercial/Industrial deposit amounts are set out in the Rates and Charges portion of this tariff. Deposit refunds and interest shall be made 18 months after receipt of the deposit unless the customer has an unsatisfactory payment history. Customers with an unsatisfactory payment history will be reviewed after the next 18 month period and if a good payment history has been maintained deposits and interest will be refunded. Upon termination of service, the deposit, any principal amounts, and interest earned and owing shall be credited to the final bill with any remainder refunded to the customer. Interest will be paid on all sums held on deposits at a rate no greater than the water district receives in interest and at no time shall the interest payable to the customer exceed six (6) percent annually. The interest will be applied as a credit to the customer's bill or will be paid to the customer on an annual basis. If the deposit is refunded or credited to the customer's bill prior to the deposit's anniversary date, interest will be paid or credited to the customer's bill or paid to the customer annually. Interest will be computed by a method which will result in an amount no less than that obtained by using a middle course method between simple and compound interest in compliance with the Commission Order dated October 31, 1989 in Case No. 89-057, interest on deposits computed in this manner will accrue until credited to the OF KENTUCKY customer's bill or paid to the customer.
- 6. Point of Delivery. The point of delivery is the point where the meter is located on the customer's premises. All water lines, plumbing, and equipment beyond the meter shall be installed and maintained by the customer.

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Farmdale Water District
(Name of Utility)

## **RULES AND REGULATIONS**

- 7. Termination of Contract by Customer. Customers who have fulfilled their contract terms and wish to discontinue service must give at least three (3) days written notice, or in person, to that effect, unless contract specified otherwise. Notice to discontinue service prior to expiration of contract term will not relieve customer from any minimum or guaranteed payment under any contract or rate.
- 8. <u>Customer's Service Line</u>. All service lines beyond the metering point should be installed of material consisting of copper, galvanized or PVC pipe with rating of not less than 160 psi. The size of service lines beyond the point of delivery should not be less than 3/4". However, a larger size may be needed to provide adequate service.
- 9. Right of Access. The customer must agree to permit the District to lay, maintain, repair, or remove such water lines which are the property of the District located on the customer's property with the right of ingress and egress over customer's property. The District's duly authorized representative and/or other duly authorized employee of the State Health Department bearing proper credentials and identification, shall be permitted to enter upon all properties for the purpose of inspection, observation, measurement, sampling, and testing, in accordance with the provision of these Rules and Regulations.
- 10. Interruption of Service. The District will use reasonable diligence in supplying water service and shall make effort to notify affected customers in the event of a service interruption and approximate time of service restoration.
- 11. Additional Load. The service connection supplied by the District for each customer has a definite capacity and no addition to the equipment or load connected thereto will be allowed except by consent of the District. Failure to give notice of additions or changes in load, and to obtain the District's consent for same, may render the customer liable for any damage to any of the District's lines or equipment caused by the additional or changed installation, as determined by a court of law having jurisdiction over the parties.
- 12. Notice of Trouble. Customer shall notify the District immediately should the service be unsatisfactory for any reason, or should there be any defects trouble or accidents affecting the supply of water.

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### **RULES AND REGULATIONS**

Farmdale Water District

(Name of Utility)

- 13. Non-standard Service. Customer shall pay the cost of any special installation work necessary to meet a peculiar requirement for service other than a standard water tap.
- 14. Scope. The Schedule of Rules and Regulations is a part of all contracts for receiving water service from the District, and applies to all service received from the District whether the service is based upon contract agreement, signed application, or otherwise. A copy of this schedule, together with a copy of the District's Schedule of Rates and Charges, shall be kept open to inspection at the Office of the District.
- 15. Damage to District's Water System. No person shall maliciously, willfully, or negligently break, damage, destroy, uncover, deface, or tamper with any structure appurtenance, or equipment which is a part of the District's water works. Any person violating this provision shall be subject to discontinuation of water service and shall pay the cost of repairing or replacing the pipe or appurtenance as may be determined by a court of law having jurisdiction.
- 16. Relocation of Water Facilities. District may, at the request of customer, relocate or change existing District owned equipment. Customer shall reimburse District for such changes at actual cost including appropriate overhead.
- 17. <u>Revisions</u>. These Rules and Regulations may be revised, amended, supplemented, or otherwise changed from time to time by either of the two (2) following methods:
  - a) By order of the Public Service Commission upon formal application by the District, and after hearing, as provided by Commission regulation set forth in 807 KAR 5:011, Section 6.
  - b) By issuing and filing on a least twenty (20) days notice to the Commission and the public all proposed changes in the Rules and Regulations, as provided by Commission regulations set forth in 807 AKR 5:011, Section 8.
- 18. Conflict. In case of conflict between any provisions of any rate schedule and schedule of the rules and regulations, the rate schedule shall apply.

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- 19. Bill Adjustment. In conformity with 807 KAR 5:006, Section 9 of Commission regulation, whenever a meter in service is found upon periodic request or complaint test to be more than two percent (2%) fast or two percent (2%) slow, then the customer's bill will be recomputed for the period in which the meter error occurred. If the period in which the meter error existed is unknown, then the bill will be recomputed for one-half (1/2) of the elapsed time since the last previous test, but in no case to exceed twelve (12) months. When a meter is tested and is found necessary to make a refund or back bill a customer, the customer shall be given written notification of the date, location, and results of the test, as well as the amount to be deducted from or added to his regular bill.
- 20. Extensions to Private Developments. All extensions to the system's transmission or service mains required to service a private development shall be subject to a Line Extension Agreement executed between the Developer and the Water District.
- 21. Flush Hydrants. The District places hydrants at various points throughout the system solely for maintenance and flushing purposes. The District will not object to the use of these hydrants by fire departments in emergency situations; however, it must be understood:
  - a) The intended use of hydrants is not fire protection.
  - b) The District will not guarantee any amount of water pressure at any given hydrant.
  - c) Emergency users will not use pumps to pull water from any hydrant.
  - d) The District will not be responsible for any claims arising from the use of flush hydrants for any purpose by persons other than Farmdale Water District personnel.
  - e) Conventional fire hydrants may be installed by a utility only on six (6) in the langer water mains and only when a professional engineer with the Kentucky registration certifies that adequate and reliable fire flows can be obtained in conformance with good standard engineering practice.

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Farmdale Water District (Name of Utility)

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- 22. Extension of Service. In accordance with 807 KAR 5:066, line extension will be made as follows:
  - a) Normal Extension:

An extension of fifty (50) feet or less shall be made by a utility to its existing distribution main without charge for a prospective customer who shall apply for and contract to use service for on (1) year or more and provides a guarantee for such service.

- b) Other Extensions:
  - 1. When an extension of the utility's main to serve an applicant or group of applicants amounts to more than fifty (50) feet per applicant, the utility may if not inconsistent with its filed tariff require the total cost of the excessive footage over fifty (50) feet per customer to be deposited with the utility by the applicant or the applicants based on the average estimated cost per foot of the total extension.
  - 2. Each customer receiving service under such extension will be reimbursed under the following plan: Each year for a period of not less than ten (10) years, which for the purpose of this rule shall be the refund period, the utility shall refund to the customer or customers who paid for the excessive footage the cost of fifty (50) feet of the extension in place for each additional customer connected during the year whose service line is directly connected to the extension installed and not to extensions or laterals therefrom, but in no case shall the total amount refunded exceed the amount paid the utility. After the end of the refund period, no refund will be required to be made.
- c) An applicant desiring an extension to a proposed real estate subdivision may be required to pay the entire cost of the extension. Each year for a period of not less than ten (10) years the utility shall refund to the applicant who pair for the extension a sum equal to the cost of the fifty (50) feet of the extension installed for each additional customer connected during the year but in no case shall the

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# **RULES AND REGULATIONS**

total amount exceed the amount paid to the utility. After the end of the refund period from the completion of the extension, no refund will be required to be made.

- d) Nothing contained herein shall be construed to prohibit the utility from making extensions under different arrangements provided such arrangements have been approved by the PSC.
- e) Nothing contained herein shall be construed as to prohibit a utility from making at its expense greater extensions than herein prescribed, should its judgement so dictate, provided like free extensions are made to other customer under similar conditions.
- f) Upon complaint to and investigation by the PSC, a utility may be required to construct extensions greater than fifty (50) feet upon a finding by the PSC at such extension is reasonable.

# B. Monitoring of Customer Usage.

Farmdale Water District

(Name of Utility)

- 1. This utility monitors customer's usage on a monthly basis.
- 2. If the monthly usage is substantially the same for the proceeding month or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
- 3. If the monthly usages differ by 100% or more and cannot be attributed to a readily identified common cause, the utility will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same month of the preceding
- 4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the utility will contact the customer by telephone or in writing to determine whether there have been changes such as different appliances, changes in business volume, or known leaks in the customer's service line of the

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## **RULES AND REGULATIONS**

- 5. Where the deviation is not otherwise explained, the utility will test the customer's meter to determine whether it shows an average error greater than two percent (2%) fast or slow.
- 6. The utility will notify the customers of the investigation, its findings, and any refunds or back-billing in accordance with 807 KAR 5:00g, Section 10(4).

In addition to the monthly monitoring, the utility will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

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(1)	Each customer shall be metered or business	individually - 1 meter per residence	
(2)	Each customer who has two or more residences on one meter will have the option of installing a meter or meters or paying a minimum monthly charge per residence or business.		
(3)	In the event customer does not respond by accepting one of the options, Farmdale Water will install the meter.		
(4)	For example, a customer has two residences, a single family home and a mobile home on one meter. This customer is required to pay 2 minimum billing amounts (\$9.00 for a 5/8" x 3/4" meter) or \$18.00 for 4,000 gallons. Usage in excess of the 4,000 gallons will follow the pertinent tariff billing rates.		
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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2009-00220 DATED 7/15/2009